**GE Healthcare – Interview Notes**

1. How is the doctor affected by long patient waiting time?
   1. Unhappy patients
   2. Pressure (i.e., stares, dirty looks)
   3. Rushing
   4. Overtime
2. What issues cause longer examination time (the heaviest)?
   1. Children (esp. small children) 🡪 Lie still, struggling, sedation
   2. Existing physical/mental health issues 🡪 E.g. oxygen cylinder
   3. Emergency cases
   4. Porter (sometimes not available) 🡪 Pileup
   5. Wheelchair
   6. Heart pacemakers
   7. Language/communication issues
   8. Piercings
   9. Traumatized patients
   10. Delayed information provision
       1. Blood tests
       2. Injections/shots 🡪 MRI contrast agents
   11. Anxiety
   12. Angry patients
   13. Room organization (communication issues between healthcare practitioners due to stressful conditions in hospital)
   14. Missed preparation 🡪 E.g. full bladder for bladder exam
3. How often do unnecessary examinations happen?
   1. Incorrect clinical ordering
   2. Repeated exams
   3. Try to curb the number of unnecessary by vetting requests between medical and technical teams
4. Is preparation (i.e., beforehand information) necessary?
   1. Physical preparation
      1. Pregnant? (Period?)
      2. Piercings?
      3. Laxatives
      4. Sedation
      5. Full bladder
   2. Mental preparation 🡪 Loud
      1. Videos
      2. Music
5. 5 biggest pain points
   1. Patient preparation
   2. Transportation of hospital patients
   3. Physical/mental disability
   4. Children
   5. Mechanical/technical issues with equipment